
Subject:

FW: UNCLASSIFIED: FW: Review of Licence - Churston Court/Manor

From: mailto:_____@gmail.com]

Sent: 17 September 2018 11:49

To: Martin, Karl <Karl.Martin@torbay.gcsx.gov.uk>

Subject: Review of Licence - Churston Court/Manor

Dear Karl Martin,

You will, no doubt, have had many complaints from local residents about the outdoor activities at Churston Manor Hotel. May we, as the closest neighbours to Churston Manor Hotel, now present our deepest concern about these events. We have lived in Address Redacted for almost 25 years and until the present leaseholders took over we have had no reason to complain about any events at the then named Churston Court Hotel. But during this summer our lives have been subject to appalling disturbances that have changed a peaceful restful conservation area into one more related to the excessive noise and activities of a major inner city. We did not move into this area to have to suffer such a change. Let us outline our objections.

1. NOISE

Excessive noise levels from outdoor events held at the hotel on August 5, 18, 19, 26,27 and 31, We live right next door to the hotel and the noise from the overpowering sound system was such that we could no longer sit in our garden or indeed try to work indoors, even with every window shut. My wife is a full-time novelist and is finding it impossible to concentrate on any form of creation due to the noise levels from next door at weekends and bank holidays. The sound of the music has been heard as far away as Bascombe Road and North Boundary Road! It is impossible to entertain family or friends in our own home at weekends or even to relax when these outdoor events take place. This is totally unacceptable.

2.SAFETY

Excessive Traffic. In addition to the noise pollution, these outdoor events have attracted a vast increase in the amount of vehicular movements in our quiet area, Our narrow roads cannot accommodate such an increase. The parked cars, sometimes on both sides of the road, are a dangerous hazard not only for passing motorists and walkers, but also could impede Emergency Vehicles trying to access the very ill or to extinguish a fire.

3. INVASION

Excessive numbers of people. On the dates of the Strawberry Festival the roads at this end of the village were swamped with hundreds of people wandering around, scattering rubbish and food items, and letting children run loose on the street and in the churchyard. Cones and security staff did little to contain them. Again I make the point that this is a quiet rural village and we cannot tolerate such an invasion.

Action. We must insist that the Council immediately reviews the Licensing Agreements with the Leaseholders of Churston Manor to take care of the complaints of so many people in our conservation area. Churston Manor seems to ignore even the most basic of restrictions on noise levels and light pollution, and has little idea how to control the amount of vehicular traffic these events create.. Action must be taken **now** to prevent any recurrence of these disrupting events in the coming year or years.

There is, of course, the extra issue of the conditions that have to be preserved for the numbers of bats resident in this area. We realise that their well-being is more an Environmental issue than a Licensing one, but it still has a role to play in preserving the quiet rural nature of Churston Ferrers.

We very much hope that the Council's Licensing Dept will act quickly in reviewing Churston Manor Hotel's licence and we look forward to hearing an early response to our objections.

Regards,

Names Redacted